



PATENTS
112025-0421C1
8698

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re The Application of:
Lawrence Johnson et al.

Serial No.: 10/728,610

Filed: December 5, 2003

For: CALL ROUTING CONTROL USING CALL ROUTING SCRIPTS

Examiner: Al Aubaidi, Rasha S.

Art Unit: 2642

Cesari and McKenna, LLP
88 Black Falcon Avenue
Boston, MA 02210
December 19, 2003

“Express Mail” Mailing-Label Number: EV 336 738 595 US

Honorable Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

LETTER TO OFFICIAL DRAFTSMAN

If the Examiner in charge of the above-identified application approves, please substitute the enclosed drawing sheets containing formal versions of Figures 1-7 for the corresponding drawing sheets currently in the application.

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Please charge any additional fee occasioned by this paper to our Deposit Account

No. 03-1237.

Respectfully submitted,

A handwritten signature in cursive script, reading "A. Sidney Johnston". The signature is written in dark ink and is positioned above the printed name and address.

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X Formal Drawing (7 sheets)
X Information Disclosure Statement

X Letter to Official Draftsman
X PTO-1449